

Minute

The 36th Information Communication and Technology Learning Forum

“AI for Digital Security on Social Media”

10 October 2025, 8:30 am – 12:00 pm

Hybrid platform at Tonle Bassac2

Total participants 63person (23female)



I. Introduction

The Cooperation Committee for Cambodia (CCC) is the largest membership-based organization for civil society organizations in Cambodia, with around 200 Foreign (FNGO) and Domestic non-governmental organizations (DNGO) as members, and around 300 local organizations as partners and beneficiaries. CCC is current implementing Phase V of its Governance Hub Program (GHP 2024-2028), an initiative intended to foster inclusive partnerships to promote good governance, a strong enabling environment, and ensure the sustainability of civil society organizations (CSOs) in Cambodia.

CCC is pleased to announce the upcoming ICT Learning Forum on the theme “AI for Digital Security on Social Media”, scheduled for half-day session on **10th October 2025**.

This forum is designed to enhance our members' understanding of AI benefits while also providing

practical exposure to AI tools and functionalities. Participants will gain valuable insights into how AI can be leveraged to strengthen digital security, particularly in the context of social media usage. We encourage all members to join this important learning opportunity to stay informed and prepared for the evolving digital landscape.

II. Objectives

1. To understand how to use AI for digital security in social media
2. To practice some AI functions and tools.
3. To build up more network and relationship among ICT practitioners and professionals for ongoing learning on ICT and related issues.

III. Presentation

Mr. Ouk Sovansathya, ICT & Database Specialist from CCC shares Microsoft Copilot in Word, Excel, Outlook and PowerPoint:

Feature	ChatGPT	Microsoft Copilot	Google Gemini
Developed by	OpenAI	Microsoft	Google DeepMind
LLM Used	GPT-4, GPT-4-turbo	GPT-4, custom models	Gemini 1.5
Integration	Standalone, API	Windows, Office 365, Edge	Google products, Android, Bard
Main Use Cases	Chat, writing, coding, research	Productivity, Office apps, business AI	Search, creative tasks, AI assistance
Strengths	Versatile, coding, writing	Seamless Microsoft integration	Multimodal AI, deep search capabilities
Limitations	Can be costly, internet access needed for real-time info	Tied to Microsoft ecosystem	Less refined responses in some cases

- Side-by-Side Comparison of Copilot Chat and Microsoft 365 Apps:

FEATURE	COPILOT CHAT	WORD	EXCEL	POWERPOINT	OUTLOOK
Scope	Broad (multi-file, web, creative)	Documents	Data	Presentations	Email & Calendar
Edits in real time	✗ No	✓ Yes	✓ Yes	✓ Yes	✓ Yes
Summarization	✓ Any file	✓ Docs	✓ Data	✓ Slides	✓ Emails
Generates content	✓ Text, images, ideas	✓ Drafts text	✓ Charts, insights	✓ Decks, slides	✓ Emails
Best for	Research, brainstorming, multitasking	Writing & editing	Data analysis	Slide creation	Inbox productivity

Partnerships for Sustainable and Democratic Development in Cambodia

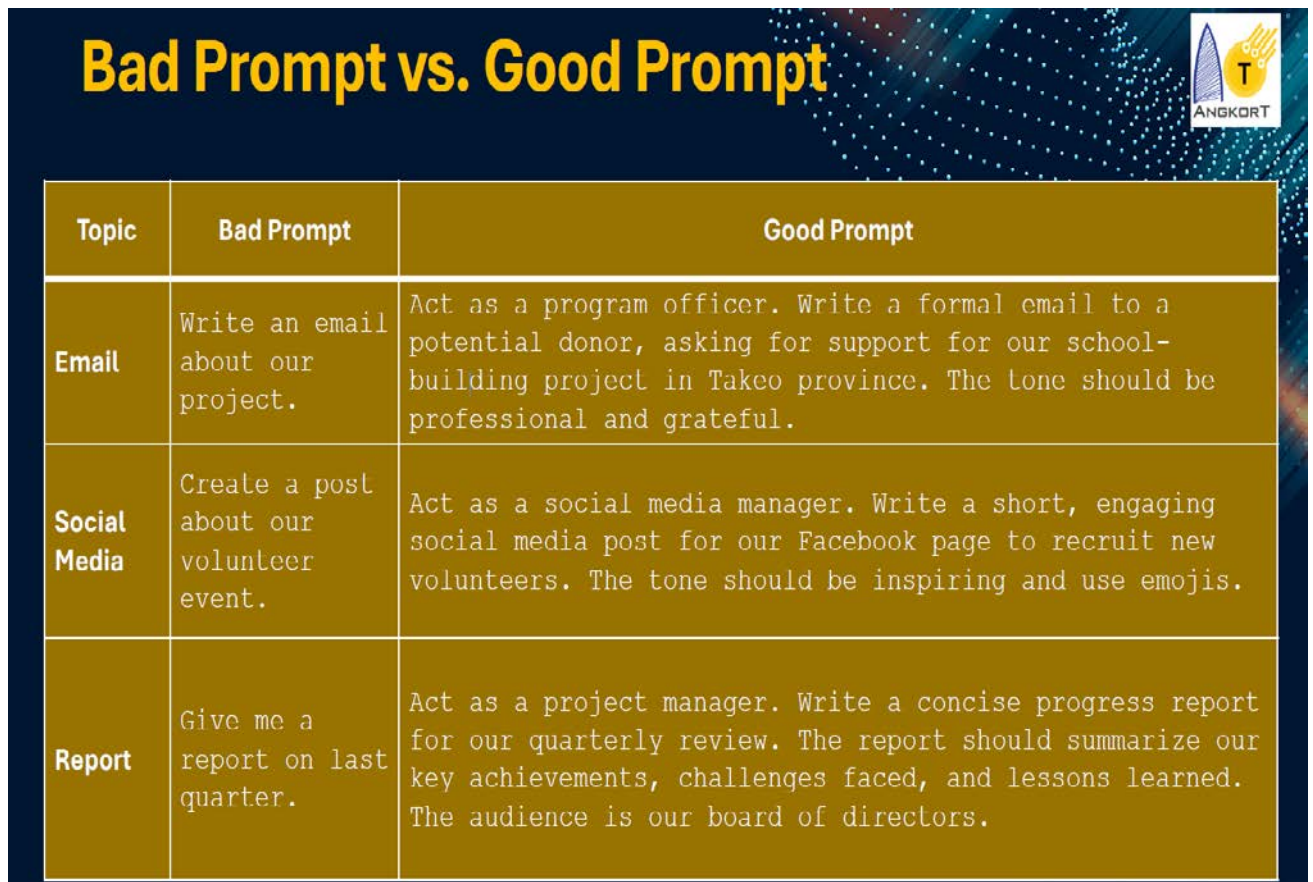
***For Copilot use for Word file: Create Prompt=> Rewrite and edit document => Summarize document by using Prompt => Review and adjust until you satisfy the result.

***For Copilot use in Outlook:

- Draft a message
- Coaching by copilot
- Summary message and draft reply
- Find the files and ask questions (Ex: Find the file, Prompt: ***“Find the latest Minute of Staff Meeting?”***
Ask the Question, Prompt: ***“When is Deadline of Case Study?”***)

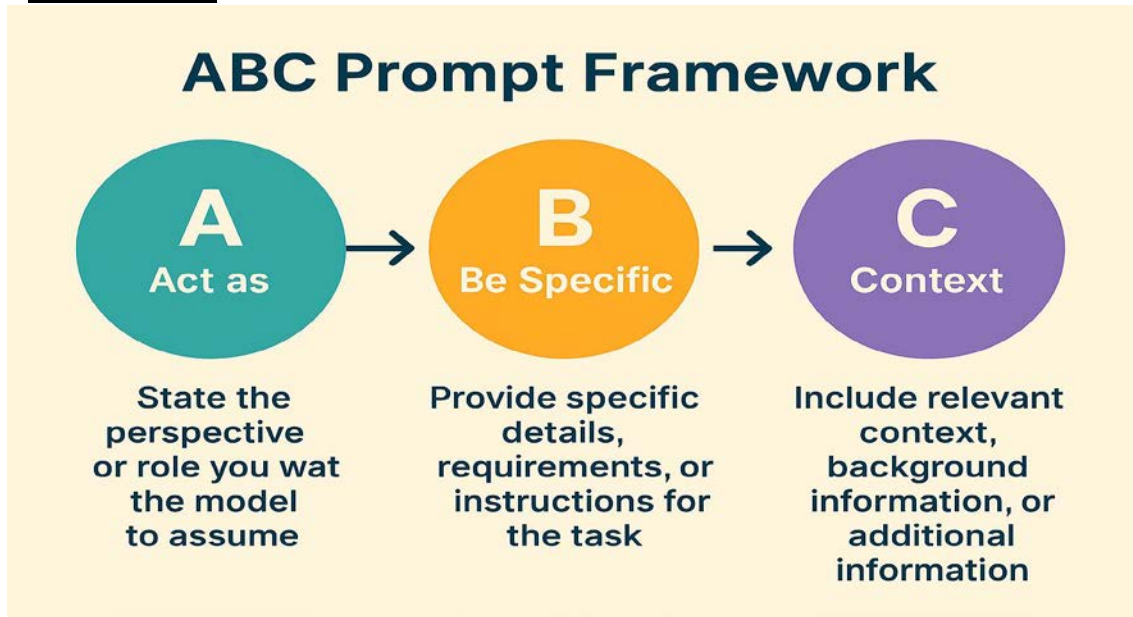
Sharing on Prompt Engineering by Mr. Chan Nath, Senior Manager, Process Improvement and Automation and ICT working group member from CCC:

- What is Prompt Engineering? => It is the process of providing specific instructions to a gen AI tool to receive new information or to achieve a desired outcome on a task.
 - Prompt engineering= Writing clear instructions for AI.
 - Better prompt=> Better Results.
 - Let see the example of how to make a Good Prompt Vs Bad Prompt:
 - Bad prompt: “Write about education”.
 - Good prompt: “Act as a principal. Draft 200 words donor update for UNICEF on distributing 2000 school kits.



Topic	Bad Prompt	Good Prompt
Email	Write an email about our project.	Act as a program officer. Write a formal email to a potential donor, asking for support for our school-building project in Takeo province. The tone should be professional and grateful.
Social Media	Create a post about our volunteer event.	Act as a social media manager. Write a short, engaging social media post for our Facebook page to recruit new volunteers. The tone should be inspiring and use emojis.
Report	Give me a report on last quarter.	Act as a project manager. Write a concise progress report for our quarterly review. The report should summarize our key achievements, challenges faced, and lessons learned. The audience is our board of directors.

The Core ABC:



A= Act as

USE CASE	PROMPT EXAMPLE
Proposal Writing	Act as a grant writer for a child protection NGO.
Report Writing	Act as a monitoring and evaluation officer reporting to USAID.
Fundraising	Act as a fundraising consultant for education programs.
Impact Reporting	Act as a program officer summarizing quarterly impact for Save the Children.

B= Be Specific

USE CASE	PROMPT EXAMPLE
Concept Note	Draft a 2 pages concept note for a donor.
Achievement summary	Summary key achievement in bullet points.
Budget Justification	Write a budget justification for 50,000\$ in training activities.
KPI Dashboard	Generate a KPI Dashboard for Q3 performance for WHO.

C= Context

USE CASE	PROMPT EXAMPLE
Proposal	Targeting EU donors interested in inclusive education.
Report	Include feedback from community consultation in Kampong Thom.
Baseline Reference	Reference baseline survey conducted in Q1.
Organizational focus	For Save the Children, focusing on rural in Cambodia.

Sharing on AI for Digital security on social media by Mr. Bun Tharum from Kiripost:

- Besides verification of fake or real news, any others practical tool we can use?
- => we must read first, accurate & compared to other sources of information, where the information comes from and follow the official page/news.

- Media Information Literacy (MIL).

*** AI Tools for verification: GPTZero, Factiveverse, Google Lens, Picarta, AI or not.

*** Tools to test deepfakes: Deekfake Total, Detect Fakes.

AI Ethical Policy:

- ⇒ Ethical, responsible and transparent use of Artificial Intelligence (AI) in news media production and distribution.
- ⇒ Purpose: Using AI technology to enhance internal newsroom operations and serve our audience.

Time	Key Contents	Resource persons
08:00AM-08:30AM	Register	CCC Team
08:30AM-08:40AM	Introduction objectives and ground rules	CCC Team
08:40AM-08:50AM	Welcome and Opening Remarks	Mr. Ou Saorn Head of Operations from CCC
8:50AM-10:00AM	AI practical session - Microsoft Copilot in Word, Excel, Outlook and PowerPoint	Mr. Ouk Sovansathya ICT and Database Specialist from CCC
10:00AM-10:15AM	Break and take photo	All
10:15AM-11:00AM	- Prompt Engineer	Mr. Chan Nath Senior Manager, Process Improvement and Automation ICT working group member from CCC
11:00AM-12:00PM	Sharing on AI for Digital security on social media focus on: - AI and disinformation and Fake News	Mr. Bun Tharum, Managing Editor from Kiripost
12:00PM-1:30PM	Lunch together	

Note: CCC reserves the right to change the agenda based on the availability of guest speakers and will use the photo of this event to post on CCC’s website and others official uses.