

# Do No Harm Community Practice Forum

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THINKING EVALUATIVELY IN PROGRAM

DESIGN, IMPLEMENTATION AND

MONITORING: Do No Harm (DNH) -options to  
strengthen the effectiveness of programs



How do we know the program intervention is effective?

Is the program design and intervention included conflict-sensitivity/do no harm?

How Do No Harm can minimize negative impacts of the program intervention?

# Program Effects: Do No Harm Criteria

Do No Harm Criteria	Common gaps/weaknesses in program strategy and logic
<p>1. The program is sensitive—it has potential unintended impacts it might cause.</p> <p>conflict considers negative might</p>	<ul style="list-style-type: none"> <li>- Program has unintended negative effects</li> <li>- Program design and/or implementation has not examined common causes of unintended negative effects (the potential negative impacts of choices about program partners, contractors, suppliers, location, distribution of benefits, timing of programming etc.).</li> </ul>

# Program Effects: Do No Harm Criteria

2. The initiative is conscious of the impact of its action patterns/resource transfer patterns in five areas:
- Goods or money intended for distribution of payment is stolen or used by actors in the conflict and/or to support ongoing violence.
  - Local markets are destroyed, local people are priced out of their own markets.
  - Uneven distribution of goods and services along conflict lines.
  - Unintentional weakening of the state's ability to respond and manage conflicts and disaster, and its own development.
  - Inadvertently legitimizing a government, institution, or leader.

# Program Effects: Do No Harm Criteria

## 3. The initiative

considers  
unintended negative  
impacts of  
the program in  
its M&E system

- M and E system are not designed to capture the detail of how an intervention interacts with the conflict context.
- There are few organizational incentives to capture unintended impacts and to act upon those findings.

# Program Monitoring: Conflict-Sensitivity / Do No Harm

Criteria/Questions based on DNH	Rating	Evidence	Recommendations / Ways to Improve
<ul style="list-style-type: none"> <li>- Is the program conflict-sensitive?</li> <li>- Does it consider potential unintended negative impacts it might cause?</li> </ul>	<p>High?</p> <p>Medium?</p> <p>Low?</p>		

# Program Monitoring: Conflict-Sensitivity / Do

Criteria/Questions based on DNH	Rating	Evidence	Recommendations/Ways to Improve
<p>Is the initiative conscious of the impact of its action patterns/resource transfers in the following areas:</p> <ol style="list-style-type: none"> <li>1. Theft;</li> <li>2. Market Effects</li> <li>3. Distribution Effects;</li> <li>4. Substitution Effects;</li> <li>5. Legitimization Effects.</li> </ol>			

# Program Monitoring: Conflict-Sensitivity / Do No Harm

Criteria/Questions based on DNH	Rating	Evidence	Recommendations/Ways to Improve
Does the initiative consider unintended (negative) impacts of the program in its M&E system?			

# លក្ខខណ្ឌវាស់វែងពិប្រសិទ្ធភាព Effectiveness Criteria

<p>ផលប៉ះពាល់ពិគម្រោង Project Impacts</p>	<p>ពិន្ទុកម្រិតផល ជះ/Rating: degree of impact</p>	<p>សូចនាករជាក់លាក់នៅមូលដ្ឋ ឋាន/Locally Specific Indicators ឬក៏ស្តី តាងជាក់លាក់ Specific evidence</p>
<p>1. ការអន្តរាគមន៍ ទទួលបានលទ្ធផលក្នុងការ បង្កើតឬកែលម្អទ្រង់ទ្រាយស្ថាប័នឬយន្តការដោះ ស្រាយមូលហេតុឬភាពអយុត្តិធម៌ដែលបង្កជា ទំនាស់ effort results in the creation or reform of institutions or mechanisms that address the specific grievances or injustices that fuel the conflict</p>	<p>0 1 2 3 4 5 ឬ ខ្ពស់ មធ្យម ទាប</p>	

# លក្ខខណ្ឌវាស់វែងពីប្រសិទ្ធភាព Effectiveness Criteria

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<p>2. ការអន្តរាគមន៍ បង្កឱ្យអ្នកចូលរួមនិងសហគមន៍អភិវឌ្ឍនូវការផ្តួចផ្តើមដោយឯករាជ្យក្នុងការកាត់បន្ថយមូលហេតុនៃការបែកបាក់ឬទំនាស់ហើយបង្កើនការចូលរួមដោះស្រាយបញ្ហា The effort causes participants and communities to develop independent initiatives that decrease dividers, increase connectors or address causes of conflict</p>	<p>0 1 2 3 4 5</p>	

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<p>3. ការអន្តរាគមន៍ធ្វើឱ្យប្រជាជនបង្កើនការបង្ការអំពើហិង្សានិងការបញ្ជូនអំពើហិង្សា The effort prompts people increasingly to resist violence and provocations to violence</p>	<p>0 1 2 3 4 5</p>	

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<p>4. ការអន្តរាគមន៍មានលទ្ធផលក្នុងការកើន ឡើងនូវសុវត្ថិភាពរបស់ប្រជាជននិងស្មារតីអំពី សុវត្ថិភាព The effort results in an increase in people's security and in their sense of security</p>	<p>0 1 2 3 4 5</p>	

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<p>5. ការអន្តរាគមន៍មានលទ្ធផលក្នុងការកែលម្អ ដ៏មានអត្ថន័យក្នុងការទំនាក់ទំនងរវាងក្រុម និងក្រុម The effort results in meaningful improvement in inter-group relations</p>	<p>0 1 2 3 4 5</p>	