

Minutes of Regional Learning Forum

Date: 5 July 2016

Venue: At Phare Ponleu Selpak (PPS)

Recorded By: R&LM

Introduction

Regional Learning Forum on “ Development Trend and New Paradigm toward Civil Society at Sub-national Level” which is initiated and co-organize by Cooperation Committee for Cambodia (CCC), Help Age Cambodia (HAC), and Phare Ponleu Selpak (PPS) who are member of CCC and development stakeholders. This regional learning forum conducted on 5th July 2016 in Battambang town at Phare Ponleu Selpak located in Anchanh village, Sangkat Ouchar, Battambang town with the following objectives:

- Discuss on new paradigm and challenges for civil society sector
- Sharing M&E system by modern technology, and other approaches for development of organization and programing
- Generate mechanism and action toward the challenges and trend of development for sustainable financial and programing.

There are 80 participants/27 females who are a representative of civil society organizations and development stakeholders from Battambang, Siem Reap, Pursat, Kampong Chhnang, Banteay Meanchey, and Oudor Meanchey provinces. *(please see detailed concept note for the agenda of the forum).*

Detail Results from the Forum

Topics	Speakers/Presenters
Welcome and Opening Remarks	<p>Welcome Remark by Mr. Soeung Saroeun, Executive Director of CCC</p> <p>Mr. Saroeun provided a welcome remark to all participants, and then highlighted some key points related to the current problems facing by many NGOs in the provinces that could impacts from Global crisis, Economic grow, some organizations have capacity but we don't have mechanism to share and help each other. Among the NGOs registered there are 65% of NGOs dead because of budget limited and limited the capacity for funding generation. He expected that today regional learning forum can share and learnt and help each other.</p> <p>Opening remark by Mr. Erick, Executive Director of PPS</p> <p>Mr. Erick gave appreciation for the presence of all participants, and welcome to the forum conducted at PPS. Then he brief the background of PPS which initiated by nine people. PPS have training skill such as art, and so on, and many of students will finish their skills. He highlighted that this forum can share and help each other</p>

Topics	Speakers/Presenters
	to generate fund to survive the organizations, as well as can help all of participants to discuss on challenges and solutions for better collaboration in the future.
<p><u>Session 1:</u> <u>Presentation and Discussion on</u> Trend of development paradigm for civil society</p> <ol style="list-style-type: none"> 1. Mr. Soeung Saroeun 2. Mr. Sy Chhoeup 3. Ms. Serena Lilywhite 	<p>1- Mr. Soeung Saroeun presentation on Global and National Development Trends Toward Civil Society Organizations</p> <p>There are four main points in the presentation: Global Movements, National Movements, Global and National CSO Internal Process and Relationship between Government and CSOs (see detailed in presentation)</p> <ul style="list-style-type: none"> ❖ Global movement: Before starting his presentation he asked to participants, if some NGOs have joined the events on global moment? There were 3-4 participants has attended the global movement events. Then share a series of events of global movement included, Monterrey is about the rich countries can help to the poor country, Rome declaration is about hominization between donor and government, Paris Declaration on aid effectiveness, the forum on Accra action agenda mentioned that CSOs is very importance body for developments among the all bodies. After CSOs were recognized as importance body for development, in 2010 many events were organized and discussed some related to contribution of CSOs in development, but have only one event that every importance is in Istanbul they have agreed to create a principle for CSO development effectiveness. After that, 2011 in Busan, they have put the CSO into triangle of the development partners. ❖ Recently the global have development SDG for next 15 years and recently the EU and USAID threat to cut of the aid that will impact to NGOs organization, official development aid, aid for trade, foreign direct investment and technology, so domestic resource mobilization is needed, we will discuss on how to generate fund in house. ❖ In country movement: he shared related to the Cambodia country moving from LDC to LMIC, Political extremism ideologies, Restricted legal frameworks, Aid cut (bilateral and multilateral) community, Governance and Rule of Law, Democracy and Election Reform, Lack of meaningful engagement in the invited spaces, Business and Human Rights. ❖ Global and National CSO internal process: In 2015 Global Reference Standards for CSO Accountability Guidelines for Community Based Organizations (CBOs), and then the relationship between Government and CSO. <p>2- Mr. Sy Chhoeup, Presentation on the ISAF 2016-2018</p> <p>He had presented the key basic points of ISAF background, implementation process, partnership for implementation and the three years plan for implementation.</p> <p>He further detailed that ISAF adopted since July 2013, and start its operation for three year plan from 2016-2018. There are five strategic approaches, and under</p>

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	<p>the four dimensions of implementation. The three year plan will work within services of commune, health center, and primary school in 120 districts which 54 districts at first year, and 46 the second year, and 20 districts in 2018. There are five NGOs who are demand side supporting for the project in 2016 such as World Vision, Care, Star Kampuchea, Racha, and Save Children.</p> <p>3- Ms. Serena, presentation on financial trend for development She highlighted about trend of development fund had being changed that including Aid and Financing for Development (F4D). Cambodia is not lovely country for Aid now, so some of the donors move to Myanmar, the country that favor for their interest. In contrast, some of the countries become new donor countries for Cambodia like Chinese and Korea. The new flow of fund to support for investment in Cambodia, whilst some of AID more focus on certain sectors, and small other specific areas such as Advocacy. Some of fund is more focus on investment to road building is good but what we are concern is the pay back to community who have impact from investment, i.e. the new consideration of ADB aid to Cambodia in road building. Improve for aid use and now donors recognize the private sector is a good partners for development.</p> <p style="text-align: right;"><i>(Pl. see detailed in slide presentation)</i></p> <p>Questions and Answer:</p> <p>Q1: HelpAge in 2013 used to engage with many rich and private sector but no result, does CCC have any approach or mechanism for getting successful?</p> <p>A1: Now CCC is developing approach for Cooperate Social Responsibility (CSR), we conducted some of the trainings for its members and NGOs and now CCC is joining platform on CSR, CCC is joining and engaging with private sectors to promote social framework and will include CSR into their GHP, meaning that we will train CSOs and build the way to work with private sectors.</p> <p>Q2: How our NGO negotiate with government and how to communicate and how to work with government effectively?</p> <p>A2: The way of working with government is based on the characteristic of each NGOs or each sector, we have a lot of mechanisms but we still limited the capacity for implement those mechanism.</p>								
<p>Session 2: Group Discussion: Experiences of challenges, and proposed solution on organizational development, programing, and sustainable funding</p>	<p>The group discussion facilitated by Mr. Nam Mony, PPS</p> <table border="1" data-bbox="432 1767 1378 2029"> <thead> <tr> <th data-bbox="432 1767 906 1805">Challenges</th> <th data-bbox="906 1767 1378 1805">Solution</th> </tr> </thead> <tbody> <tr> <td colspan="2" data-bbox="432 1805 1378 1843">Organizational Development</td> </tr> <tr> <td data-bbox="432 1843 906 1951">Transparency and accountability that lead to conflict of interest for families, group.</td> <td data-bbox="906 1843 1378 1951"> <ul style="list-style-type: none"> - Independent evaluator from donors, and consultants - Apply for GPP certification system </td> </tr> <tr> <td data-bbox="432 1951 906 2029">Not apply to the code and principle set in policies (financial and staff)</td> <td data-bbox="906 1951 1378 2029"> <ul style="list-style-type: none"> - Re-enforce of policies through selection the rights staff with the </td> </tr> </tbody> </table>	Challenges	Solution	Organizational Development		Transparency and accountability that lead to conflict of interest for families, group.	<ul style="list-style-type: none"> - Independent evaluator from donors, and consultants - Apply for GPP certification system 	Not apply to the code and principle set in policies (financial and staff)	<ul style="list-style-type: none"> - Re-enforce of policies through selection the rights staff with the
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		right skill - Have clear job description and requirements with clear orientation
	- Process of support from board of directors - Understanding about the roles and capacity, limited time to seek for funding to support	- Should improve board of director about their roles and responsibility, and seeking for budget, and proposal to support for capacity building - Regular submit financial report to donors and board of directors
	Policy within organization is not well align to different donors	-Advocate donors to understand about a certain things that happen in Cambodia
Programing		
	- Local development plan as commune plan are not well participate from local villagers - Mass migration issues	- Mobilize development practitioners, and motivate villagers to participate - More enforcement of labor law - Increase understanding about migration
	Lack of market for agricultural productions	- Identify the market price and where could be the market - Prevent any smuggling - Increase local handicraft and value local products
	Very limited of law enforcement, especially on gambling, lottery, domestic violence, and drug	- Improve law enforcement since local to national level - Law executor such as judicial system and competence authorities should be more professional practices.
	Project management (proposal writing, Planning, report writing...)	Partnership with NGOs to build capacity
	ownership)	Transition with target groups
	Limited budget for programing	- The private sector and investment sector should more consider on budget package for social issue - Increase networking and partnership - Social enterprise
Financial sustainability		
	Limited knowledge on proposal writing, access to funding opportunity, and global trend on development	- Ask for technical support from donors and partners who have more expertise - Proactive engagement for better

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		access to sources of funding
	Local NGOs, and especially grassroots organization, CBOs have less accountable and transparency for donors that reduce the donors trust	- Strengthen organizational governance
	<ul style="list-style-type: none"> - Lack of funding support - End of budget for implementation of small organization 	<ul style="list-style-type: none"> - Consider other source of income such as social enterprise - Keep monitor on funding trend and prioritize for development - Improve programing - Consider to way to mobilize resource participation from local villagers to generate income for better sustain
	Funding is attached to specific conditions for implementation	<ul style="list-style-type: none"> - Improve organizational development and staff - Increase collaboration and networking such as CCC, and other provincial and regional
<p>Session 3: Presentation: Mr. Chan Vibol on Right Based Approach to Development</p>	<p>Presentation Right Based Approach</p> <p>The message shared about natural resource decreasing whilst increase number of users. Similarly, resource flow to Cambodia is decreased but the numbers of NGOs statistically increased that it not perform as traditionally as it is. It need to think about person responsible only for fundraising or have person only control the quality of work or NGOs that staff implementation the program? Some of NGOs have board for support ED and some for improve governance. Most of NGOs are not balance between program and organization and the target beneficiary and donors. Right based approach is key and not difficult to do, just change approach to the six types of rights, i.e. NGOs working education, just use “right to education” or “right to information”. The strong organization should looking at quality program, quality of financial system and procedure, quality human resource, effectiveness of communication and networking, effective of resource mobilization and income and quality governance. We should have social enterprise to secure yourselves. <i>(Pl. see detailed in slide presentation).</i></p> <p>Question and Answer Session:</p> <p>Q1: There were three right owners, and NGOs are in the middle, what should we are going to do?</p> <p>A1: In the world there have no democratic happen by people, the importance we need to select a leader who have the democratic heart and we need to have the collective voice.</p>	

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	<p>Q2: We are NGOs working with older, and they requested for any pay back for their retirement, how can manage ourselves?</p> <p>A2: You cannot stop your activities from unable to deal, but you allow them to do advocacy by themselves following the three types of advocacy: advocacy for, advocacy by, and advocacy with.</p> <p>Q3: What are better approaches to mobilize the people?</p> <p>A3: You need to empowerment for community for them to have ownership on what we are going to do.</p>
<p>Mr. Soeung Saroeun, ED of CCC</p>	<p>Presentation on CSO fund</p> <p>Many fund raising for CSOs but I raised only seven reasons to share for CSO fund such as Legal framework for CSO funding; Limited history or culture of philanthropy; Lack of multiannual funding or pooled funding; Increasing private sector engagement; Lack of state funds established by the RGC; Demand for multilateralism increasing; Global movements (as morning speakers have said).</p> <p>To be successful of fund raising we need to know the source of fund where we can get the fund, those source of fund are: Grants from funding partners/donors; Donation from individuals; Pro bono – technical advisors; In kind supports; Contribution from private sector, CSR; State fund/budget; Initiatives such as social enterprises; Shared learning/resources/efforts/projects; MSI – multi-stakeholders initiatives</p> <p>To be efficiency and effectiveness of using fund we need to know how this fund could be used, and for what purposes and for what intervention, such as: Lifeline Funding including legal costs... other could be general Grant for Civil Society Organizations; Research and Development; Capacity Development; Bridging fund/matching fund; etc.</p> <p>For managing in efficiency and effectiveness way of fund raised we need to have responsible bodies, tool, system and approach for fund management such as governance structure (Steering Committee, Grand Making Committee, Legal and Ethical Committee), Secretariat and systems in place (GPP, CBO Guideline, M&E System, etc), and Feedback mechanism in place. <i>(Pl. see detailed in slide presentation).</i></p>
<p>Mr. Hout Dara, CEO from PPS, Siem Reap</p>	<p>Presentation on Phare Ponleu Salpak performing social enterprise</p> <p>He shared about the history and activities for the growth of PPS in Siem Reap. There are several activities where it could generate performance and other services and key activities such as European tours two times per year, Survivor Cambodia TV show, Artists at major circus schools around the world, Former artist hired in Cirque du Soleil, and Private events across Asia. <i>(Pl. see detailed in slide presentation).</i></p>

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	<p>Question and Answer Session:</p> <p>Q1: How many school for PPS? A1: There are two schools</p> <p>Q2: Related to sustainability, how may year that PPS will be sustainable themselves? A2: We assumed that from 7-10 years PPS can survive themselves and need 45 % unrespect fund.</p> <p>Q3: Beside the income from shop for selling the production and income from activities, are there any income sources? A3: There are some support from donors and other services. PPS pay tax for government.</p> <p>Q4: Are there any difficulties for income generation and how to solve? A4: PPS faced many problems such as in the rainy season we cannot generate income that make us very difficult, but we overcome it step by step we solve it.</p>
<p>Ms. Serena Lilywhite, CSR Advisor of CCC</p>	<p>Financial sustainability challenges</p> <p>We are facing with the donor exiting but what we are not changing is the competitive for fund increase. Now the private sector is very importance for development, especially in economic development. For the multi stakeholder initiative is very importance this idea creating 15 years ago. There many stakeholders could be relevant and interest in CSR such as Companies – large and small, Industry associations, Governments, Multilaterals – WB, ADB, OECD etc, Trade unions, NGOs / CBOs, Communities, Donors, The media, Academics /students, Investors – banks, pension funds, Stock Exchanges, and Shareholders. <i>(Pl. see detailed in slide presentation).</i></p>
<p>Mr. Tum Vira, ED of HAC</p>	<p>Presentation on CSOs initiative partnership program</p> <p>He shared some background related to HAC such as localization, older age background, and programing, where Cambodia is in the range of 80 among 96 countries that have older, there are 1.3 million older in Cambodia in 2016. The operation of HAC and the key four partnership strategies for the program such as Government, NGOs partners, Global Development, and Communities. <i>(Pl. see detailed in slide presentation).</i></p> <p>Question and Answer Session:</p> <p>Q1: What is the benefit for localization NGOs? A1: In general, the localize can be made based on some reasons such as, we have opportunity and sometime we have no choice and sometime we localize because we have potential resource.</p>

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	<p>Q2: What are the deferent between the older association of government and association formed by your organization?</p> <p>A2: three steps of creation of older association, the government established the older association was not well follow the process just use the telephone called to villagers and established the associations that will be impact to our process following the full procedure.</p> <p>Q3: How make the older association sustainable?</p> <p>A3: We provide them like cow bank and some of career for them can service themselves. These associations are in the village that they are living; we don't have the center for them.</p>
<p>Mr. Chhonn Vatanak, GPP Manager</p>	<p>Presentation on GPP and CBO guideline</p> <p>He shared about the GPP Standards which contain 6 headings, 25 standards, 71 Indicators, and the process of applying for the system. Then he also shared about the draft CBOs Guideline. <i>(Pl. see detailed in slide presentation).</i></p> <p>After the presentation related to GPP system, Ms. Chhor Vyvorn from VSGs who received GPP certificate shared ideas as commentator: VSG, when we got GPP it help us to get fund more easy, because our donors visit CCC website and they contact me for collaboration, so GPP can help our NGOs to success in getting fund. We spent around three times to applied for GPP, she encourage all NGOs participants to apply for GPP, and could contact her if they need any support or advise.</p> <p>Question and Answer Session:</p> <p>Q1: In 2014 you have one code and from 2014 to 2016 has update code, so for who applied in 2014 what happened?</p> <p>A1: For code from 2014 and now is not much different we just add some of the mechanism.</p> <p>Q2: Share me the cost, timeframe?</p> <p>A2: Six months release recommendation, for budget just small contribution.</p> <p>Q3: What are the different between CHS and GPP?</p> <p>A3: CHS is about humanitarian and GPP is about governance.</p>
<p>Mr. Soeung Typo, Research and Learning Manager of CCC</p>	<p>Presentation on Mobile data collection & reporting tool</p> <p>He share about the new application for data collection which benefit for monitoring and evaluation as well as other kinds of data collection where it could serve times and more reliable. CCC hosting the application and it is needed pay amount of fee for maintaining purpose from all users. <i>(Pl. see detailed in slide presentation).</i></p>

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	<p>Question and Answer Session:</p> <p>Q1: For NGO use this app do they have security ID or password? A1: Yes, confidential code get from CCC, and after that the user NGO can change their code.</p> <p>Q2: Does this app can calculate the different types of measurement? A2: Not yet, but for the version II we will create this function.</p> <p>Q3: If CCC has problem with their internet in future, can user NGO host this app by themselves? A3: Yes all user NGOs can host by themselves but it is expensive</p> <p>Q4: Does government can check the information in this app or not? A4: No the government cannot check the information of user NGOs unless the user NGOs get them the password.</p>
<p>Plenary Discussion Way Moving Forward</p>	<p>Further Suggestion/Comments of NGOs Participants</p> <ul style="list-style-type: none"> - Improve the existing NGOs network, need support from donors and CCC - For NGOs who have strong resource should help to the weak NGOs such as capacity development. - Each NGO should have MoU with line Ministry, All NGOs is require to have child protection policy. - Suggestion to have other forum such today to follow up the achievement - Crease an online group for share information (whatsApp) - NGOs should work in collaboration. - CCC should do the campaign to get permission from government in pay tax for social enterprise.
<p>Wrap Up and Closing Remark</p>	<p>Mr Soeung Saroeun, ED of CCC</p> <p>Before provide closing, he raised some opportunities and ideas such new initiatives from CCC partners where NGOs in Siem Reap, CCC will support in capacity development on resource mobilization. On the other hand, NGO in BTB and BMC, CCC we will find the way to work together. For next 5 years CCC commit a package a small budget for build the capacity of NGO. For membership of CCC, now CCC take out the barrier of minimum fee of 200\$ for minimum fee, therefore, all NGOs could easier being members of CCC. Then he thanks for good collaboration with PPS, HAC in organizing the forum, and thanks all participants NGOs for their contribution and participation.</p>

Please see annex for evaluation from the forum

ទម្រង់វាយតម្លៃវេទិការៀនសូត្រ

ការងារអភិវឌ្ឍន៍ និងវឌ្ឍនភាពសម្រាប់អង្គការថ្នាក់ក្រោមជាតិ

ថ្ងៃទី០៥ ខែកក្កដា ឆ្នាំ២០១៦ នៅអង្គការហ្វារេពន្លឺសិល្បៈ ទីរួមខេត្តបាត់ដំបង

Feedback Form of Learning Forum on “Development Trend and New Paradigm toward Civil Society at Sub-national Level”

5th July 2016 at Phare Ponleu Selpak, Battambang

Responsible= 32 participants

តួនាទី/Position: _____ ភេទ/Gender ប្រុស/male ស្រី/female

សូមដាក់ពិន្ទុនៅក្នុងចំណុចខាងក្រោម Please rate the following items	ខ្សោយ Weak	មធ្យម Fair	ល្អ Good	ល្អណាស់ Very Good	យោបល់ផ្សេងៗ Other Comments
តើអ្នកយល់ដឹងដូចម្តេចអំពីដំណើរការ រួមនៃវេទិការៀនសូត្រនេះ? What is your overall appreciation of the learning forum?	0%	6%	78%	16%	
ការទទួលបានជោគជ័យទៅតាមគោលបំណងដែលបានគ្រោងទុកពីវេទិកា The objectives of this learning forum have been achieved as set.	0%	22%	72%	6%	
តើអ្នកយល់ដូចម្តេចអំពីពេលវេលាសម្រាប់វេទិកានេះ? What do you think about the time of this learning forum?	3%	47%	38%	13%	
តើអ្នកយល់ដូចម្តេចចំពោះ វាក្ខីន និង អ្នកចូលរួមនៅក្នុងវេទិកានេះ? What do you think about the guest speakers and participants who involved in this forum?	0%	6%	66%	28%	
តើអ្នកយល់ដូចម្តេចអំពីការរៀបចំភស្តុភារ (ទីកន្លែង អាហារ និងសម្ភារៈ)? What do you think about the logistic arrangement (venue, food and materials)?	0%	9%	63%	28%	

1- តើលោក/លោកស្រីទទួលបានចំណេះដឹង បទពិសោធន៍ គំនិតដ្ឋានថ្មី និងដំណោះស្រាយលើបញ្ហាប្រឈមកំរិតណាដែលបានលើកឡើងពីវេទិកានេះ?
What the level of knowledge, experiences, initiatives, and insight as well as addressing for challenges did you get from this learning forum?

1. 3% អត់មាន/not at all 2. 6% តិចតួច/little 3. 36%មធ្យម/average 4. 48%ច្រើន/much 5.0% ច្រើនខ្លាំង/very much

2- តើលោក/លោកស្រីនឹងមានសកម្មភាព ពីអ្វីដែលបានពិភាក្សា និង ឯកភាពគ្នានេះទេ?

Will you take action(s) on what you learned about and agreed upon today?

1.3%អត់មាន/not at all 2. 13%តិចតួច/little 3.56%មធ្យម/average 4.28% ច្រើន/much 5. 0%ច្រើនខ្លាំង/very much

3- តើលោក/លោកស្រីបានធ្វើសហការ/កសាងបណ្តាញជាមួយអ្នកដទៃទៀតទេ ដែលអ្នកអាចបន្តការងារទៅថ្ងៃអនាគត?

Did you network with others whom you expect to hear from in the future?

1.6% អត់មាន/not at all 2.3% តិចតួច/little 3.39% មធ្យម/average 4. 45%ច្រើន/much 5. 5%ច្រើនខ្លាំង/very much

4- សូមដាក់ពិន្ទុ 0-៥ (0=អត់... ៥=ខ្លាំង) សម្រាប់ការផ្តល់ជាអនុសាសន៍ដល់អ្នកដទៃទៀត សម្រាប់ការចូលរួមវេទិកា ដូចដែលអ្នកទើបចូលរួមនេះ?

On a scale of 0-5 (0=not at all likely, 5=very likely), would you recommend a friend or colleague to participate in an event like the one you participated?

<i>On a scale of 0-5 (0=not at all likely, 5=very likely)</i>	0	1	2	3	4	5
	5	1	0	5	15	6

5- តើចំណុចអ្វីខ្លះដែលអ្នកនឹងយកទៅប្រើប្រាស់ដើម្បីធ្វើឲ្យប្រសើរឡើងនូវការងាររបស់អ្នករឺអង្គការរបស់អ្នក? (សូមបង្ហាញចំណុច ជាក់លាក់) What points will be applied to improve your own skills as well as your organization's performance? (Please give specific point)

Good Governance in organization	16%
Program Development/ organization development	10%
Financial development	8%
How to make the donor has more confident on us by reporting regularly and clearly	2%
Funding sustainable	12%
Initiation of funds for NGOs	2%
Strategies to implement programs on human rights based approach	6%
M&E tool	6%
Promote to communication with Donor or partnership	10%

Apply membership request	2%
Make changes for poor performance in NGO	2%
Social Enterprise to arrange have sustainable	8%
Strengthening of capacity institute	8%
N/A	4%
Set up Network /partnership	2%

6- តើអ្នកគិតថាមានចំណុចអ្វីខ្លះដែលអ្នកគិតថាគួរតែកែលំអរនៅពេលក្រោយទៀត?

Which point do you think should be improved for the next learning forum?

N/A	26%
Should be distribute presentation document to all participants, it is easy to note during present.	21%
Should be need to improve time for group presentation of result discussion	3%
Must arrangement time should be longer for detail discussion. And focus on one topic detail it	29%
Should be finding and create active to keep of donor	3%
Venue haven't comfortable	6%
Should be silent than now	6%
Sustainable sharing development	3%
Should be find solutions to operate between NGO with government	3%

*សូមអរគុណចំពោះការចំណាយពេលវេលាដ៏មានតម្លៃរបស់អស់លោកអ្នកក្នុងការចូលរួម ។
សូមជូនពរដល់អស់លោកអ្នកធ្វើដំណើរជួបតែសំណាងល្អ និងប្រកបដោយសុវត្ថិភាព !*

Thanks for your spend valued time in this learning forum. Please good luck and safe trip!

